Metric 5.1.4 The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases

- 1. Implementation of guidelines of statutory/regulatory bodies
- 2. Organization wide awareness and undertakings on policies with zero tolerance
- 3. Mechanisms for submission of online/offline students' grievances
- 4. Timely redressal of the grievances through appropriate committees

## Clarification Asked-

1.Proof of constitution of Internal committees / Grievances Committee formation / other committees as per UGC norms. 2. Circular/web-link/committee report justifying the objective of the metric 3.Minutes of the meetings of student grievance committee, as per metric.

## Response-

1) Office Order/ Proof of constitution and Minutes of the meetings of student redressal committee, prevention of sexual harassment committee and Anti Ragging committee are attached. (Appendix-I)